CUSTOMER HANDBOOK



Extraordinary Digital Entertainment:

TV the way it was meant to be.

















Welcome to CTV, powered by Camellia Communications

Thank you for choosing CTV for your home entertainment. This introductory booklet is designed to answer questions you may have about your new CTV digital service. We hope you will take some time to look through your handbook and keep it as a reference guide.

We look forward to having you as part of our Camellia Communications family for many years to come.







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Customer Service & Support CUSTOMER HANDBOOK

Customer Service & Support

NEED TO CONTACT US? WE'RE HERE TO HELP.

If you need help, have questions about your service or bill, or would like to find additional information about our services, we are ready to assist you.

- Visit our Web site at: www.camelliacom.com for help and other valuable information about our products and services.
- Or give us a call we're here to assist you.

Greenville	371-3000
Georgiana	756-7000
McKenzie	656-5000
Fort Deposit	404-4000
Technical Support (24 x 7)	371-6100

Camellia Communications

180 Greenville Bypass Greenville, Alabama 36037 Monday through Friday 8:00 AM to 4:30 PM.

Mailing Address:

P.O. Box 129

Greenville, Alabama 36037

Maintenance

In order to provide high quality service, our technicians must periodically test our CTV network. This may cause temporary loss of service. If your service is not working properly, contact Customer Service. If we are testing or there is an outage in your area, you will be informed when you call. If the problem is not being caused by maintenance, we should know immediately if there is a problem in your area. In either case, we will work as quickly as possible to restore service.

Sports Blackouts

Professional sporting events, both local and national, may be subject to blackouts per the league's broadcast rules. Due to these blackouts, not all programming and services will be available in all areas and programming may be subject to change.

"Adult at Home" Policy

Camellia Communications' policy is that our installers and technicians WILL NOT enter your home to perform any work if a responsible adult is not present. We realize this may cause an inconvenience for some of our customers, but we feel this policy is essential to protect both you and our employees.

Equipment

Camellia Communications will repair and/or replace the equipment we use to provide your CTV service at no charge provided the equipment is not abused and operated under normal conditions. If you are experiencing problems, contact Customer Service to schedule a service call. Camellia Communications does not repair personal equipment such as VCRs and televisions and is only responsible for bringing service to the input of such equipment. The equipment we provide to our subscribers is and shall remain the property of Camellia Communications and must be returned to Camellia Communications if service is discontinued for any reason, or if Camellia Communications wishes to exchange equipment. Failure to return equipment or damage of equipment may result in a charge being made against your account. Camellia Communications will replace or repair your equipment at no charge in the event of failure during normal use.

Communications, Bills and Refunds

Camellia Communications will provide its customers with a 30-day notice of any changes in programming services and rate adjustments. Monthly fees are payable in advance of each month's service and are payable until the date we receive notification to discontinue service. Bills are payable upon receipt and become delinquent on the 15th of each month. If we do not receive full payment for service, a late fee may be applied and service will be subject to interruption. If service is interrupted for non-payment electronically, the balance plus a restoration fee will be collected before service is restored. If service has been physically disconnected, reconnection will require full payment of the amount owed plus a reconnection charge. Advance payment of a deposit and the next month's service fee may also be required. You may request that your deposit be returned after one year of good payment record. If you believe your statement contains a billing error, please contact us within 30 days of receipt of the statement in question. We will respond to all billing inquiries within seven business days.

Parental Controls CUSTOMER HANDBOOK

Parental Controls

CTV parental controls include
V-Chip support, blocking of unrated
programming, channel-by-channel
blocking, and blocking by content
rating levels. You have control over
what information gets displayed on
the Electronic Program Guide and can
unlock controls for a particular time frame.



Initially your service uses default settings which allow access to all programs. Ratings are set from the Main Account. Subaccounts (individual user accounts) can be set up for household members based on their viewing needs. Once Parental Controls are activated an icon will appear in the navigation menu.

Parental Control Settings from the Main Account

Press the Menu key on your remote control and arrow to the Settings tab. Press OK on your remote. Enter your Password, arrow to OK and press OK.

Arrow to the Parental Control section and highlight Change, press OK. This takes you to the Users tab. Here ratings for Movies, TV and Content are set up along with Unlock Timeout. Each rating has a drop-down menu for age appropriate programming. The Content ratings work in addition to the Movie and TV ratings and let you block unwanted content such as sex or violence.

Tip: The Unlock Timeout lets you deactivate the Parental Controls for 30 minutes to 3 hours.

After 3 hours Parental Control will automatically reactivate. To choose your Movie settings press OK and a drop-down menu will appear. Select the desired rating and press OK. Next you can do the same for TV Ratings and Unlock Timeout.

Arrow to Content. To select the ratings you want to block press OK and a checkmark will appear. To remove the content rating press OK

again. Ensure that the Enable Parental Control box is checked. If it is not checked, Parental Control is not enabled.

Arrow to Done and press OK takes you back to the Preferences tab. Arrow down to OK and press OK. You will be returned to your program.

NOTE: Any Parental Controls set will only take effect if you check the Enable Parental Controls option on the Main Account and exit the Preferences tab via the OK button.

Otherwise, the default setting is in effect, allowing the viewing of all programs regardless of settings for individual user accounts.

How to set up Subaccounts (Individual User Accounts)

Press the Menu key on your remote control and arrow to the Settings tab. Press the Select key on your remote. Input your Password, arrow to OK and press the Select key on your remote. If the electronic keyboard appears just press the Select key on your remote again.

Arrow to the Users tab and press Select. Arrow to Add, press Select. Arrow to New Login and press Select to display a digital keyboard. Use your remote's Arrow keys and the Select key to enter a Login Name. When done, arrow to Enter on the digital keyboard and press Select. The new Login Name will appear in the box.

Arrow to and choose the desired Movie Rating for this User and press Select. Now, arrow to and choose the desired TV Rating and press Select. Arrow to and enter New Password, Select. Arrow to Confirm Password and reenter what you typed in the New Password field, Select.

Arrow to Allowance. If you would like to set a spending limit for Pay Per View events and movies enter the amount and press Select. Arrow down to Submit and press Select. To restore TV viewing, press the Menu button on the remote twice.

TV and Movie Ratings

TV Ratings



All Children — Specifically designed for a very young audience.



Directed to Older Children — Not intended for children under 7.



Directed to Older Children Fantasy Violence — Fantasy violence may be more intense or more combative.



General Audience — Little or no violence, no strong language and little or no sexual dialogue or situations.



Parental Guidance Suggested — Moderate violence (V), some sexual situations (S), coarse language (L), or suggestive dialogue (D).



Parents Strongly Cautioned — Not for children under 14. Intense violence (V), intense sexual situations (S), strong language (L), or suggestive dialogue (D).



Mature Audience Only — Not intended for children under 17. Graphic violence (V), explicit sexual activity (S), or crude indecent language (L).

Movie Ratings



General Audiences — Nothing that would offend parents for viewing by children.



Parental Guidance Suggested — Parents urged to give "parental guidance." May contain some material parents might not like for their young children.

PG-13

Parents Strongly Cautioned — Parents are urged to be cautious. Some material may be inappropriate for pre-teenagers.



Restricted — Contains some adult material. Parents are urged to learn more about the film before taking their young children with them.



HDTV CUSTOMER HANDBOOK

HDTV

HDTV is the ultimate home viewing experience! If your TV set is HDTV ready and you are a CTV subscriber, there's no additional monthly charge for HDTV. Plus, there's no other equipment to buy to receive the amazingly clear and crisp images.

With HDTV you can enjoy your favorite TV shows, movies, sports and events as if you were watching them in a theater. See more of the TV picture with a wider viewing area and feel the depth of surround sound technology.

CTV Customers get HD programming without paying extra for the service. There is a rental fee for the HD Set-Top-Box equipment. Please refer to your channel line-up brochure for the HD channels and programming.



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Set-Top-Box (STB) Set Up

The following pages describe the functions of the Set-Top-Boxes and remote controls used for your new CTV service. You may either have the AmiNet125 or AmiNet530 unit.

AmiNet125 and AmiNet530 Set-Top-Box (STB)

Introduction

The AmiNet125 and AmiNet530 Set-Top-Boxes (STB) enable you to receive live TV and movies over your CTV service. You control all the functions of the Set-Top-Boxes by using the Amino infra-red remote control in conjunction with on-screen menus provided by Camellia Communications' CTV.

Controlling TV

The Set-Top-Boxes will typically allow you to choose what you want to view by keying in the channel number, stepping through the channels, or by selecting programs from an on-screen interactive program guide.

To Insert a Viewing Card

Do not insert or remove a viewing card until prompted by the onscreen display, or you may damage the card.

Insert the card fully into the slot on the front panel on the Set-Top-Box with the gold colored pads facing down and away from you.

Getting Started

The Set-Top-Boxes and their accessories are packed in a recyclable board and plastic package. Please keep all packaging in case you need to transport the unit at a later date. The Set-Top-Boxes and are supplied with the following accessories:

- Power supply
- Video lead
- 3 x AAA batteries for remote control
- Amino remote control

Please contact Camellia Communications if any of these accessories are missing.

Connecting RF (VCR)

- Unplug the cable coming from the antenna from the back of your VCR or TV and plug it into the RF antenna IN input of the Set-Top-Box.
- Connect the RF antenna OUT connector on the back of the Set-Top-Box to the RF IN connector on the VCR or on the TV if you do not have a VCR, using a standard RF cable available from retail outlets.

Connecting Video

The Set-Top-Boxes provide the following video outputs:

- Component Video (Y, Pr, Pb), which gives the best picture quality.
- RGB SCART is used primarily in Europe and provides equivalent quality to Component Video (add this word).
- S-Video, which gives good picture quality.
- Composite Video (CVBS), which gives standard picture quality.
- RF, which gives the same quality as broadcast TV.

Use the highest quality connection available on your other equipment.

- Camellia Communications / CTV will supply a SCART, Component Video or combined S-Video/Composite cable with your Set-Top-Boxes. If your TV has different inputs from the lead supplied, please contact Camellia Communications for an alternative.
- If your TV only provides an RF input the Set-Top-Box will deliver a good picture on the appropriate TV channel, as selected on the set top box Setup screen. The RF connection also supplies the audio, so a separate audio connection is not required.

Connecting Audio

The Set-Top-Box provides the following audio connections:

- Left and right audio for stereo sound (on the AV output).
- S/P DIF digital output for high quality surround sound when used with an external decoder and amplifier (not supplied).

Set-Top-Box (STB) Set Up CUSTOMER HANDBOOK

If you are using the Component Video, S-Video, or Composite Video outputs you should connect the audio left and right connectors included in the lead to the TV or AV amplifier to provide sound.

If you have a separate AV surround sound amplifier with electrical S/P DIF input:

 Connect the digital audio output from the Set-Top-Box to a suitable digital audio input on the AV amplifier using a standard S/P DIF lead (not supplied) to allow you to listen to Dolby 5.1 surround sound or Windows Media Audio Pro when available.

Connecting to the Digital TV Network

The Set-Top-Box can receive TV and movies from the digital TV network. Camellia Communications will have already installed a connection to this network.

• Connect the digital TV network lead provided by Camellia Communications to the digital TV input on the Set-Top-Box.

Connecting Power

The Set-Top-Box is provided with a low voltage power supply.

- Connect the power lead from the power supply to the power input of the Set-Top-Box.
- Connect the main power to your TV, video recorder, Set-Top-Box power supply (using the supplied lead), and AV amplifier.



Remote Control Set Up

While your remote control is pre-programmed to operate your CTV equipment, you must also set up your remote to work with your particular TV. Please refer to TV Brand Codes table for a list of TV Brand Codes and instructions on how to set up your remote control to work with your particular TV set.

This section explains how to set up and use the Amino remote control. Camellia Communications may have supplied you with either the AmiNet 125 or AmiNet 530 remote control.

AmiNet 125 Remote Control

Inserting Batteries

The remote control requires three batteries type AAA, MN2400, UM-4, or LR03. For best performance we recommend using Alkaline batteries.

- Open the battery cover by pushing lightly on the recess and sliding the cover downwards.
- Insert the batteries, taking care to observe the correct polarity.
- Replace the battery cover by sliding the cover upwards until it clicks into place.

Switching on or off

To turn the remote on or off:

Press the power button on the Amino remote control.

The red light on the front of the remote control illuminates to indicate power on.

Mode

In common with most universal remotes, the Amino remote is moded and operates in one of two modes, either STB mode or TV mode.

The mode is selected by pressing the TV or STB mode-select button at the top of the remote. When pressed, the TV or STB mode-select button illuminates for 1 second to indicate that the corresponding

mode has been set. The TV and STB buttons do not transmit any IR commands to either the TV or the STB.

When any function button on the remote is pressed, the TV or STB button will light to indicate that a command is being transmitted in that mode.

The mode remains selected until changed by the user.

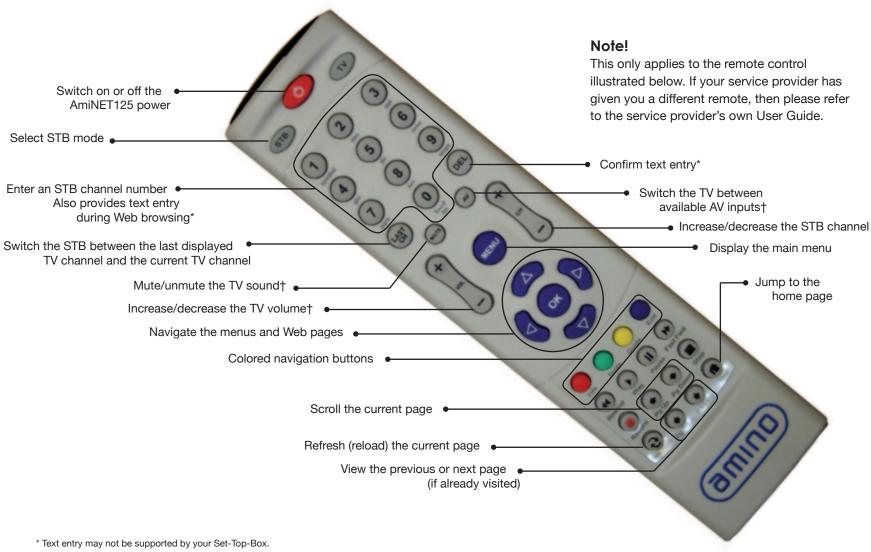
If a button has no valid function in that mode neither the TV nor STB mode buttons will light.



Remote Control Set Up CUSTOMER HANDBOO

Using the remote to control the AmiNET 125

In Set-Top-Box (STB) mode, the remote can control the following functions of the AmiNET125:



[†] These buttons control the TV functions in both TV mode and STB mode.

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Configuring the Remote Control for your TV

In order for the remote to transmit the correct signals to control the TV, the remote must first be programmed with the 3-digit code corresponding to the make and model of TV in use. This is done in the following way:

- Identify the make of the TV that is to be controlled. For example, Sony, Magnavox, Philips, etc. and find it in the Table of TV Brand Codes below.
- Simultaneously press and hold the TV and OK buttons on the remote

 after approximately 2 seconds, the TV button will light.
- Release the TV and OK buttons the TV button remains illuminated.
- Now enter the 3-digit brand code according to the make of the TV that is being controlled.
- As each of the digits is entered, the TV button will briefly flash off and on again.
- When the third digit has been entered, the TV button will go out.
- If a TV brand code has been entered that the remote does not recognize, the TV button will flash rapidly for a second and remain illuminated. If this happens, re-enter the correct TV brand code.
- Verify that the remote control works with the TV.
- If no brand code is entered, or the brand code entered is incomplete, after several seconds, the remote will exit the TV brand code entry mode and the TV brand code will be unchanged.
- The remotes are supplied by default with TV Brand Code 000.

Most TV makes have more than one brand code listed in the brand code table – if this is the case try all brand codes that are listed for that make until a suitable match is found.

If no brand code is listed for the TV, try brand codes for common televisions such as Philips and NEC.



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AmiNet 530 Remote Control

Inserting batteries

The remote control requires two batteries type AAA, MN2400, UM-4, or LR03. For best performance we recommend using Alkaline batteries.

- Open the battery cover by pushing lightly on the tab and lifting up the cover:
- Insert the batteries, taking care to observe the correct polarity:
- Replace the battery cover by engaging the two tabs in the top of the case and then closing it until it clicks into place.

Switching on or off

To turn the remote on or off:

• Press the power button on the Amino remote control.

The red light on the front of the remote control illuminates to indicate power on.

Using the Remote Control to Control your Set-Top-Box

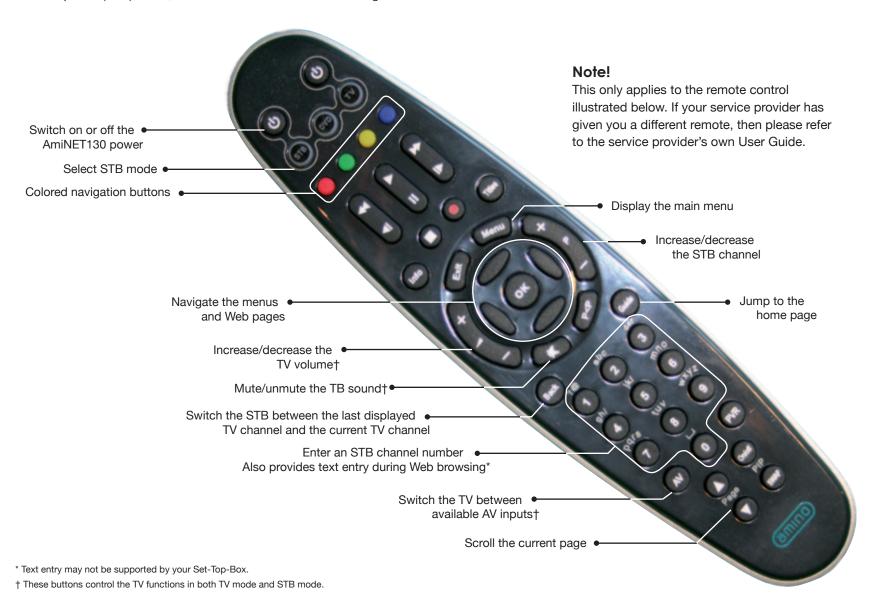
To control the Set-Top-Box (STB) press the STB button on the remote control. The STB mode—select button will light for one second to indicate that the mode has been set. When any valid function button on the remote is pressed, the STB button will light to indicate that a command is being transmitted in STB mode.



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Using the remote to control the AmiNET 530

In Set-Top-Box (STB) mode, the remote can control the following functions of the AmiNET530:



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Configuring the Remote Control for your TV

In order for the remote to transmit the correct signals to control the TV/DVD, the remote must be programmed with a code corresponding to the type of TV in use. Below is a set of instructions for programming TV codes into the remote. To program DVD codes into the remote repeat the steps below using the DVD mode button instead of the TV mode button:

- Identify the make of the TV; e.g. Sony, Philips etc.
- Find the TV make in the TV Brand Code Tables in this manual. Most makes of TV have more than one brand code listed. If this is the case, use the steps below to try all the codes until a suitable one is found. If no brand code exists for your make of TV contact your service provider for help.
- Press the TV Mode button and hold for 2.5 seconds. The TV button will blink twice.
- Continue to hold down the TV mode button for another 2.5 seconds. The TV button will blink twice again.
- Release TV mode button.
- Enter the 3-digit TV brand code from the list in this manual.

At each key press the mode button will blink.

If the TV brand code is accepted, the TV button will flash twice and go out when the 3rd digit is entered.

If the TV brand code is not accepted, the TV button will remain illuminated for 2.5 seconds and then go out. The remote will not have been programmed and the process will have to be repeated from the start.

During the programming steps if no button is pressed after 10 seconds, the TV button light will go out, the remote will not have been programmed, and the process will have to be repeated from the start. If during programming the TV button is pressed, the TV button will light for 2.5 seconds and go out. The remote will not have been programmed and the process will have to be repeated from the start.

Controlling a TV

To control the TV press the TV button on the remote control. The TV mode–select button will light for one second to indicate that the mode has been set.

When any valid function button on the remote is pressed, the TV button will light to indicate that a command is being transmitted in TV mode.

Controlling the DVD

To control the DVD press the DVD button on the remote control. The DVD mode select button will light for one second to indicate that the mode has been set.

When any valid function button on the remote is pressed, the TV button will light to indicate that a command is being transmitted in DVD mode.

Table of TV & DVD Brand Codes

Please note: Certain codes are only available in newer remote controls (including 002-457-01-01, 002-463-01-01 and any part number starting with a 5). If it is not available in your remote then after entering it the TV button will flash rapidly for a second and remain illuminated. Please contact your STB provider to see if a newer version of your remote is available.

TV Brand Codes

A.R. Systems 506 550

Abex 098 Acer 041

Acme 373 388

Acura 379 500

ADA 378

ADC 372 374

Admiral 001 099 207 214 370 371

372 386 387 440 514 557

Advent 113 197

Adventura 100

Advson 373 492 493 527 528

Agashi 492 493 Agazi 372

AGB 448 498

Aiko 015 206 373 374 379 492 493

500 504 506 512 527 528

Aim 506

Aiwa 034 340 662

Akai 002 201 222 333 374 376 378 379 380 408 416 457 463 475 492

493 498 500 504 506 512 528 529

561 567 573

Akiba 380 506 529 540 558

Akito 390

Akura 372 380 417 500 506 529 540

Alaron 492

Alba 373 379 380 392 393 412 416 424 475 492 497 500 505 506 527

529 536 552 557 576 695

Alcyon 513 Alkos 472

Alleron 044

Allorgan 391 493 528 542 Allstar 408 506

America Action 211

Amplivision 373 493 497 528 543 555 Amstrad 372 379 380 395 416 417

440 448 498 500 506 521 529 551

Amtron 036 Anam 211 379 414

Anam National 003 036

Anglo 379 500

Anitech 372 379 403 500 506 513 Ansonic 379 382 496 497 500 503 506 515 536 538 541 556

AOC 004 005 155 201

Apex 074 088 111 119 229 Apex Digital 208 216 334

Apollo 560

Arc en Ciel 404 451 461 545

Arcam 492 493 527 528

Arcam Delta 373

Aristona 408 475 503 506 567

Arthur Martin 555

ASA 370 383 384 385 387 511 516

Asbera 403 408 506 513

Astra 379

Asuka 372 373 380 492 493 527 528

529 540

Atlantic 373 408 475 492 506 527

538 543 Atori 379 500 Auchan 555

Audiosonic 373 379 380 408 461 475

493 497 506 528 529 547 AudioTon 373 493 497 528 Audiovox 036 206 211 213 344

Ausind 403 513

Autovox 370 372 373 403 435 450

493 513 528 536 549 Aventura 209 Awa 492 493 502 Avomi 533

Baird 441 461 493 512 523 524 528

Bang & Olufsen 370

Basic Line 379 380 408 493 500 506

529 540

Bastide 373 493 528

Baur 419 445 456 463 475 501 506

525 549 565 Bazin 493 528

Beko 377 398 424 497 506 636 639

648 682 691 Belcor 155

Bell & Howell 001 045 163 221

Bena 042 136 Beon 408 475 506 557

Best 497 547

Bestar 408 443 497 506

Binatone 373 493 528

Black Star 453 536

Blacktron 540 Blackway 540

Blaupunkt 378 458 525

Blue Sky 380 506 529 540 558 576

Blue Star 446 540

Bondstec 453 536

Boots 373 390 493 528

BPL 446 506 540 Bradford 036 211

Brandt 400 404 405 451 452 461 545

546 582 583 Brinkmann 506 557

Brionvega 370 408 475 506

Britannia 373 492 493 527 528

Brockwood 155

Broksonic 114 121 211 214 333 363

Bruns 370 377 BSR 391 455 542 BTC 380 529

Bush 379 380 386 389 390 392 393 408 412 416 443 446 455 456 461

474 475 476 493 500 505 506 528 529 540 542 549 552 566 576 609

668 688

Candle 004 007 100 155 201

Capsonic 372 Carena 506 558 Carnivale 201 Carrefour 392 505 511

Carver 205

Cascade 379 500 506 Cathay 408 475 506

CCE 493 Celebrity 002 199 Celera 216

Centurion 156 408 475 506

Century 370 536

CGE 403 453 455 497 513 536 557

Changhong 216

Cimline 379 393 500 529

Citizen 004 007 015 036 073 097 155

163 201 206 362 City 379 500 Clarion 211

Clarivox 475 Clatronic 372 373 379 380 395 403

408 424 453 493 497 500 506 513

515 528 529 536 543 CMS 492 493

Colortyme 004 155 Colt 358

Commercial Solutions 202

Concerto 004 155

Concorde 379 500 Condor 373 408 424 492 497 500

506 515 527 536 540 543 556

Contec 211 373 379 392 394 395

492 500 502 505 519 527

Contec/Conv 002 011 012 036

Continental Edison 400 404 405 441 451 461 545 Cosmel 379 500 547

Craig 036 211 Croslev 205 370 403 453 455 513

Crown 036 053 211 379 403 408 424

475 497 500 506 513 557 568 CS Electronics 373 380 453 492 527

529 536

CTC 382 453 536

Curtis Mathes 000 004 005 014 045 073 097 154 155 163 201 202 205

207 213 220 221 222 CXC 036 211 Cybertron 380 529

Daewoo 002 004 005 013 015 016 097 106 135 155 193 206 213 259

362 373 379 408 410 432 443 487 492 493 500 506 527 528 529 564

592 610 640 708

Dainichi 380 492 527 529

Dansai 372 408 475 492 493 504 506

Dantax 398 427 475 476 497

Dawa 506
Daytron 004 097 155 379 500
De Graaf 376 386 397 508 532
Decca 373 374 390 395 408 448 475
493 498 506 512 528

Dell 141 142 146

Denon 220

Desmet 408 475 506 543

Diamant 506
Diamond 492
Dimensia 000 154

Dixi 379 408 475 493 500 506

DTS 379 500

Dual 373 428 450 451 455 461 470 493 506 528 538 549 550 566 Dual-Tec 373 379 455 528 538

Dumont 155 200 370 373 382 384

385 493 511 515 528

Durabrand 198 209 210 211 214

Dux 475 Dwin 207

Dynatron 408 475 506

Elbe 440 493 496 497 498 506 529

533 538 541 556 572 Elcit 370 498 515 536

Electa 446

ELECTRO TECH 379 Electroband 002 199 Electrograph 218

Electrohome 002 003 004 018 021

155

Elektra 540

Elin 373 383 385 408 475 492 500

506 516 527 549 Elite 380 408 506 529 Elman 382 455 515 Elta 379 492 500

Emerson 004 005 011 013 025 031 033 036 044 045 080 097 102 107 155 163 191 209 210 211 214 221 337 362 363 370 452 463 497 506

511 521 536 Emperor 540 Envision 004 155 201

Epson 217

Erres 408 475 503 506 ESA 209

ESC 493 Etron 379

Euro-Feel 372 493 Euroline 427 466 475 Euroman 492 493 497 540

Europhon 372 373 408 506 527 528 Europhon 373 382 390 408 448 455

492 493 498 506 515 528 536

Expert 538 555 Exquisit 506 Fenner 379 443 500

Ferguson 399 400 407 409 422 441 452 471 475 523 524 533 546 606 Fidelity 373 386 416 492 506 527

Filsai 493

Finlandia 376 386 548

Finlux 370 373 374 382 383 384 385 403 408 448 455 474 475 493 498 506 511 512 513 515 516 522 528

548 556

FIRST LINE 373 379 391 408 412 453 Firstline 492 493 500 506 512 515 527 528 533 536 542 544 549 556

576

Fisher 043 045 047 103 157 163 221 370 373 376 385 392 394 401 424 455 493 497 505 509 512 519 528

549

Flint 408 506 512 529 558

FNR 515

Formenti 370 371 373 403 450 455

457 475 492 513 527 543 Fortress 370 371 514 Fraba 497 506

Fraba 497 50 Friac 497

Frontech 372 379 386 387 416 445

453 493 500 536 549

Fujitsu 029 044 308 309 310 311 374

493 512 515 528

Funai 036 044 046 209 211 317 357

372 391 522 542 Futuretech 036 211

Galaxi 506 515

Galaxis 497 506 515 557 Galaxy 424

Gateway 038 218 223 GBC 379 392 455 500 529 GE 000 002 003 004 008 021 048

049 063 068 070 143 144 154 155 202 203 210 213 281 359 360

Geant Casino 555

GEC 373 374 387 402 408 448 456 463 475 493 498 506 507 512 528

549

Geloso 379 386 455 500 536

General 559

General Technic 379 500 Genexxa 380 387 408 506 529

Giant 493

Gibralter 155 200 201 GoldHand 492 Goldline 506

Goldstar 004 005 011 018 050 090 091 097 098 155 201 210 361 373 379 381 386 408 425 431 453 455 475 476 492 493 494 497 500 506

527 528 536 554

Goodmans 372 374 379 392 393 408 416 431 441 443 452 475 493 494 498 500 504 505 506 512 522 528

561 564 567 Gorenje 424 497 GPM 380 529

Graetz 387 463 464

Granada 373 374 376 386 392 396 401 403 408 413 448 452 457 460 475 493 498 503 505 506 509 512 513 517 528 531 546 553 555 560 Grandin 379 380 446 475 540

Gronic 493

Grundig 378 384 403 430 435 442 444 458 459 497 506 511 513 525 567 585 646

Grunpy 036 044 211

Haier 198

Halifax 372 373 492 493 527 528

Hallmark 004 155 210

Hampton 373 492 493 527 528 Hanseatic 373 377 379 391 392 408 445 455 463 475 493 496 497 500 506 528 540 541 542 543 549 566

Hantarex 379 448 498 500 506

Hantor 506 Harley Davidson 357 Harman/Kardon 205 Harvard 036 211

Harwood 500 506 Havermy 207

HCM 372 373 379 446 493 500 506

528 529 540 557 Hello Kitty 213 Hema 493 500 528 Hemmermann 549 Hifivox 461

Higashi 492 HiLine 506

Hinari 376 379 380 392 403 408 475 500 505 506 522 529 552

Hisawa 380 446 529 540 555 558

Hisense 112 215

Hitachi 002 004 011 012 030 051 084 085 086 102 132 133 134 155 220 225 231 316 320 323 326 328 329 331 357 373 374 383 386 387 388 392 397 402 404 405 406 426 445 448 455 457 460 461 462 463 464

465 493 498 505 506 507 508 512 516 518 528 530 532 549 553 560 562 564 610 633 635 656 658 659

562 564 610 633 635 656 658 659

694

Hornyphon 408 Hornyphone 506 Hoshai 380 529 558 Huanyu 373 443 492 527 Hygashi 373 492 493 527 528

Hyper 373 379 453 455 492 493 500

527 528 536

Hypson 372 373 408 446 475 493

506 528 540 555 558

Iberia 506

ICE 372 373 379 380 408 416 492 493 500 506 527 528 529

ICeS 492 527 529

IMA 036

Imperial 387 403 408 424 453 455

497 506 513 536 549 557

Indesit 389 435 Indiana 408 475 506 Infinity 053 205

Ingelen 387 Ingersol 379 500

Inno Hit 373 374 379 380 408 431 448 475 493 494 498 500 506 512

513 528 529 536

Innovation 372 379 415 416 441 443

476 478 Inteq 200 Interactive 497

Interbuy 379 453 500 536

Interfunk 370 387 408 453 461 463

475 497 503 506 539 565

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Intervision 372 373 382 493 497 506 515 528 529 536 540 554 558 566 Irradio 379 380 408 416 475 494 500

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ITT 379 387 396 456 457 463 464

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ITV 379 427 475 476 506 536

Janeil 100 JBL 053 205

JC Penney 000 002 004 005 007 012 021 048 049 058 063 068 072 073

075 097 098 154 155 194

JCB 002 199 JEC 472 504 Jensen 004 155 197

JVC 002 011 012 026 049 054 055 080 117 130 131 204 261 341 392 408 416 422 505 510 523 524 529

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Kawasaki 160

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Zenith 052 059 128 187 270 346 370

CUSTOMER HANDBOOK STB Compatibility 20

STB Compatibility

At short range all the Amino remote controls will work with all Amino Set-Top-Boxes. At longer range it may be necessary to ensure the correct STB brand code has been selected. This only applies to remote part numbers beginning with 510. Remote part numbers beginning 002 or 502 will only work with A103/A110(H)/A120/A124/A500 boxes at longer distances. If you have been given an incompatible remote control please consult your service provider.

Once you have identified the correct brand code in the table above:

- Simultaneously press and hold the STB and OK buttons on the remote – after approximately 2 seconds, the STB button will light.
- Release the STB and OK buttons the STB button remains illuminated.
- Now enter the 3-digit brand code as each of the digits are entered, the STB button will briefly flash off and on again.
- When the third digit has been entered, the STB button will go out.
- If an STB brand code has been entered that the remote does not recognize, the STB button will flash rapidly for a second and remain illuminated. If this happens, re-enter the correct STB brand code.
- Verify that the remote control works with the STB.
- If no brand code is entered, or it is incomplete, after several seconds, the remote will exit the STB brand code entry mode and the STB brand code will be unchanged.











 Greenville
 371-3000

 Georgiana
 756-7000

 McKenzie
 656-5000

 Fort Deposit
 404-4000



